

103-A:
"REPLAY MEDIA CATCHER"
-- STRUGGLES

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SUMMARY

The "Replay Media Catcher" program is much more stable when running in "Windows 10 Pro" and "Windows 10 Enterprise" relative to when it is installed into "Windows 10 Home". Here is an example of this:

TOPICS

- Success with "Replay Media Catcher" in "Windows 10 Pro" and "..Enterprise"
- Mixed Success With "Replay Media Catcher" in "Windows 10 Home"
- Example of Incompatibility Between "Replay Media Catcher" and "Windows Update" (in "Windows 10 Home")

SUCCESS WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 PRO" AND " ..ENTERPRISE"

- I have been running "Replay Media Catcher" in "Windows 10 Pro 64bit" and "Windows 10 Enterprise 64bit" for the past 6 years in various HP, Dell, and no-name home-built computers with no problems.

MIXED SUCCESS WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME"

- During the same time period, I have had mixed success in my attempts to run "Replay Media Catcher" inside "Windows 10 Home 64bit" and "Windows 8 (Core) 64bit"
- In September 2018, I started installing "Replay Media Catcher 7" into two Windows 10 Home 64bit computers as part of my volunteer "Speakers Bureau" work for APCUG and many problems occurred:

EXAMPLE OF INCOMPATIBILITY" BETWEEN "REPLAY MEDIA CATCHER" AND "WINDOWS UPDATE" (IN "WINDOWS 10 HOME")

- On or after September 21, 2018, "Windows Update" attempted to install mandatory "Quality Update" KB4464218 both of my Windows 10 Home 64bit computers that had Replay Media Catcher 7.0.1.17 installed in them. Right afterwards, "Windows Update" catastrophically failed in both of these computers, and the only fix for these failures was a "fresh install" using a "Windows 10 Home..".

TIME LINE OF MY SEPTEMBER 2018 STRUGGLES WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME"

- 2016-06-08: Purchased retail "full version" of "Windows 10 Home 64bit" and installed it into a generic Intel i7 computer.
- 2018-08-02: Purchased OEM system builder copy of "Windows 10 Home 64bit" and installed into into another Intel i7 computer.

TIME LINE OF MY SEPTEMBER 2018 STRUGGLES WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME" (continued)

- 2018-09-20: Installed "Replay Media Catcher" version 7.0.1.17 into both "Windows 10 Home.." computers

TIME LINE OF MY SEPTEMBER 2018 STRUGGLES WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME"

(continued)

- 2018-09-21: Manually ran "Windows Update" in both computers and "Windows Update" installed KB4464218 into both computers successfully once in each computer. Then "Windows Update" started making multiple failed attempts to re-install KB446428 into each computer. At this point "Windows Update" failed and no more "Windows Updates" were installed in the days that followed.

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Update & Security

🔄 Windows Update

🛡️ Windows Security

↑ Backup

🔧 Troubleshoot

🕒 Recovery

☑️ Activation

Windows Update



Updates failed

Last checked: Today, 3:43 PM

Some update files are missing or have problems. We'll try to download the update again later.

Error code: (0x80073712)

Retry

[Change active hours](#)

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Update & Security

- Windows Update
- Windows Security
- Backup
- Troubleshoot
- Recovery
- Activation

Windows Update



Updates failed

Last checked: Today, 3:43 PM

Some update files are missing or have problems. We'll try to download the update again later.

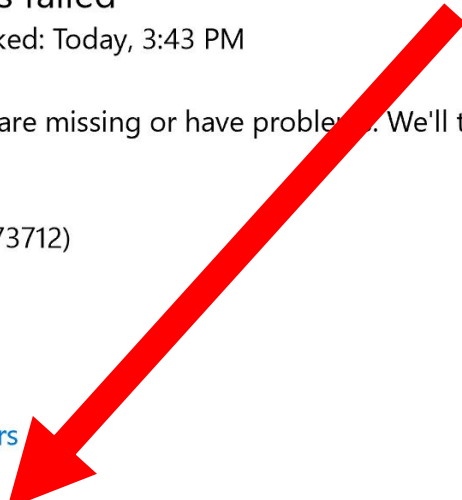
Error code: (0x80073712)

Retry

[Change active hours](#)

[View update history](#)

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🏠 View update history

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Update history

✓ Quality Updates (8)

[2018-09 Cumulative Update for Windows 10 Version 1803 for x64-based Systems \(KB4464218\) \(9\)](#)

Last failed install attempt on 9/28/2018 - 0x80073712

[Update for Windows \(KB4458469\)](#)

Failed to install on 9/27/2018 - 0x80073712

[2018-09 Cumulative Update for Windows 10 Version 1803 for x64-based Systems \(KB4464218\)](#)

Successfully installed on 9/19/2018

[2018-09 Cumulative Update for Windows 10 Version 1803 for x64-based Systems \(KB4457128\)](#)

Failed to install on 9/19/2018 - 0x80073712

Quality Updates (8)

[2018-09 Cumulative Update for Windows 10 Version 1803 for x64-based Systems \(KB4464218\) \(9\)](#)

Last failed install attempt on 9/28/2018 - 0x80073712

[Update for Windows \(KB4458469\)](#)

Failed to install on 9/27/2018 - 0x80073712

[2018-09 Cumulative Update for Windows 10 Version 1803 for x64-based Systems \(KB4464218\)](#)

Successfully installed on 9/19/2018

TIME LINE OF MY SEPTEMBER 2018 STRUGGLES WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME" (continued)

- 2018-09-26: Performed a "fresh install" for both computers using an "Windows 10 Home" install DVD created by the "Media Creation Tool". This fixed "Windows Update" in both computers

TIME LINE OF MY SEPTEMBER 2018 STRUGGLES WITH "REPLAY MEDIA CATCHER" IN "WINDOWS 10 HOME" (continued)

- 2018-09-26: Applian released version 7.0.1.26 for "Replay Media Catcher" and I installed it into both "Windows 10 Home 64bit" computers.
- 2018-09-28: "Windows Update" of "Windows 10 Home" is still working correctly in both computers. Hopefully, the newer version of "Replay Media Catcher" resolved the problem.